September 2002 (FAC 2001-09)

Overall Duty	Apply remedies to protect the rights of the Government under commercial item contracts and simplified acquisitions.	
Overall Conditions	Given contracts with the Contract Terms and Conditions – Commercial Items clause (FAR 52.212-4) or purchase orders for other than commercial items, the contract file, evidence of performance problems, and documentation of informal attempts to resolve the problems. ¹	
Overall Standard	Select the remedy that will best minimize the impact of contractor performance problems on performance, delivery, and cost. Obtain reasonable consideration for any relief granted the contractor from the contract's original terms and conditions. Document all decisions and contacts with the contractor sufficient to support the Government's position in disputes or court proceedings. Correctly follow prescribed procedures for the remedy.	
Part A: Select a	a Formal Contract Remedy	
Sub-Duty	Select a formal contract remedy for a performance problem.	
Sub-Duty Standard	Select the formal contract remedy that is appropriate for the contracting situation.	

¹ Note: For the purpose of training this unit, do not use contracts with addenda to FAR 52.212-4 that incorporate additional remedies (e.g., liquidated damages). Use contracts that incorporate commercial warranties; also use contracts with no addenda that limit or replace the language at FAR 52.212-4(a) and 212-4(o).

Part B: Cure Notice		
Sub-Duty	Remedy performance problems using a cure notice, the contractor's response, and related action.	
Sub-Duty Standard	Issue the cure notice when there is sufficient time for the contractor to cure identified performance problems and a formal remedy is required. Based on an evaluation of the contractor's response, take appropriate action to modify the contract, terminate the contract, or allow the contractor to continue performance without contract modification.	
Part C: Reject	ct Nonconforming Supplies or Services	
Sub-Duty	Reject nonconforming supplies or services.	
Sub-Duty Standard	Reject nonconforming supplies or services unless the contractor provides adequate consideration or acceptance is otherwise in the Government's best interest.	
Part D: Enfo	rce Warranty Clause	
Sub-Duty	Obtain redress under a warranty clause.	
Sub-Duty Standard	Exercise the Government's rights under a warranty clause contained in the contract or purchase order.	

Part E: Enforce Implied Warranties		
Sub-Duty	Obtain redress under implied warranties (e.g., merchantability or fitness for a particular purpose).	
Sub-Duty Standard	Exercise the Government's rights under a warranty implied by the contract and related information.	

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Policies

FAR	Agency Suppl.	Subject
8.405-4		Delinquent performance on Federal Supply Schedules.
12.208		Contract quality assurance.
12.213		Other commercial practices.
12.301		Solicitation provisions and contract clauses for the acquisition of commercial items.
12.302		Tailoring of provisions and clauses for the acquisition of commercial items.
12.402		Acceptance.
12.403(c)		Termination for cause.
12.404		Warranties.
12.503		Applicability of certain laws to Executive agency contracts for the acquisition of commercial items.
22.1022		Withholding of contract payments.
22.1023		Termination for default.
22.1307		Actions because of noncompliance with Affirmative Action for Special Disabled and Vietnam Era Veterans (FAR 52.222-35).
22.1407		Actions because of noncompliance with Affirmative Action for Workers with Disabilities (FAR 52.222-36).
23.506		Failure to comply with requirements to maintain a drug-free workplace.
46.101		Definitions for quality assurance.
46.407		Nonconforming supplies or services.
46.702		General policy relating to warranties.
46.706		Warranty terms and conditions.
46.709		Warranties of commercial items.
46.8		Contractor liability for loss of or damage to property of the Government.
49.402		Termination of fixed-price contracts for default.
49.607		Delinquency notices.
52.212-4(a)		Inspection/acceptance.
52.212-4(j)		Risk of loss.
52.212-4(m)		Termination for cause.
52.212-4(o)		Warranty.
52.212-4(p)		Limitation of liability.

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FAR	Agency	Subject
	Suppl.	
52.212-5		Contract terms and conditions required to implement statutes or
		Executive Orders – commercial items. Alternate I added for
		waiving Examination of Records.
52.213-1		Fast payment procedure.
52.213-4(d)		Inspection/acceptance.
52.213-4(g)		Termination for cause.
52.213-4(h)		Warranty.
52.219-16		Liquidated damages subcontracting plan (if FAR 52.219-16 was
		incorporated by an addendum to FAR 52.212-4).
52.222-26		Equal opportunity (incorporated by reference if checked in FAR
		52.212-5).
52.222-35		Affirmative Action for Special Disabled and Vietnam Era
		Veterans
52.222-36		Affirmative Action for Workers with Disabilities
52.222-41		Service Contract Act of 1965, as amended (incorporated by
		reference if checked in FAR 52.212-5).
52.232-29		Terms for financing of purchases of commercial items.
52.232-30		Installment payments for commercial items.
52.246-17		Warranty of supplies of a noncomplex nature.
52.246-18		Warranty of supplies of a complex nature.
52.246-19		Warranty of systems and equipment under performance
		specifications or design criteria.
52.246-20		Warranty of services.

Other KSA's

- 1. Knowledge of the most likely procedural errors in using remedies and ways to avoid them.
- 2. Knowledge of implied warranties and the need for a contractor to provide consideration to the Government for breaching one.
- 3. Knowledge of the purpose of liquidated damages clauses (as motivation, not as penalty).
- 4. Knowledge of the possibility that the Government may lose some or all of remaining rights if it manifests acceptance of nonconforming acts.
- 5. Knowledge of the possibility that continuing acceptance of partial performance will constructively modify the contractor's responsibility for substantial performance.

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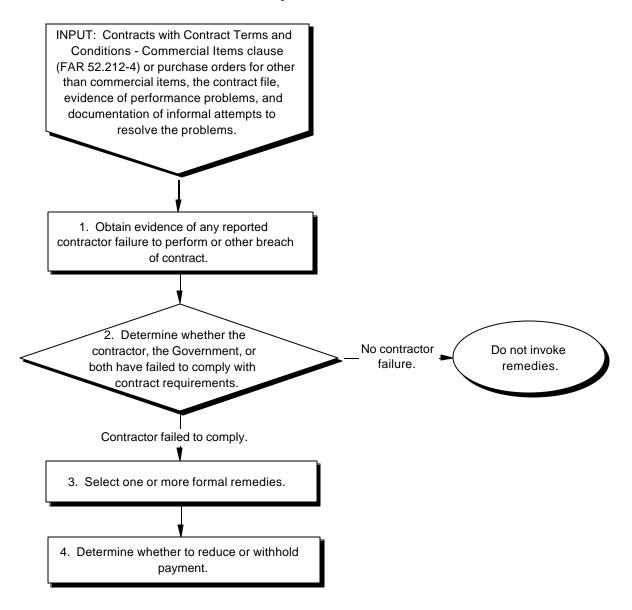
6. Knowledge of tests for invoking remedies.

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- 7. Knowledge of examples of actual implied warranties and language that Boards of Contract Appeals have ruled to be merely "sales talk" or "puffing" by the contractor (e.g., the "very best Oldsmobile").
- 8. Knowledge of commercial contract law.
- 9. Ability to identify and apply rules, principles, and relevant information in making an accurate analysis of contractor performance problems.
- 10. Ability to conscientiously evaluate the details involved in evaluating contractor performance.
- 11. Ability to remain open to new information related to contractor performance.
- 12. Ability to persuade others to accept recommendations about which remedies to use to influence contractor performance.
- 13. Ability to make sound, well-informed, and objective decisions about contract remedies.
- 14. Ability to maintain the honesty and integrity of the acquisition process.

Other Policies and References (Annotate As Necessary):

Part A. Select A Formal Contract Remedy



Part A. Select A Formal Contract Remedy

September 2002

Tasks

1. Obtain evidence of any reported	Collect all related facts, including the contractor's
contractor failure to perform or other	reactions to Government complaints. Reports on
breach of contract.	contractor failure to perform typically relate to:
	Anticipated or actual late delivery;
	Failure to control costs; or
	Unsatisfactory performance.

Part A. Select A Formal Contract Remedy

September 2002

Tasks

Related Standards

Tasks	Related Standards
2. Determine whether the contractor, the Government, or both have failed to comply with contract requirements.	 Consider both: Contract language; and Other evidence (e.g., contractor representations regarding the deliverable).
	If at issue, determine whether contractor representations regarding the quality, condition, description, or performance potential of the deliverable were: • Part of the basis of the bargain, given the: - Price negotiation memorandum (i.e., what transpired during contract negotiations); - The contractor's proposal; and - The contract itself; or • Mere "sales talk" or "puffing" about the offered supply or service.
	 Verify that the Government has carried out its promises and responsibilities, for example: Furnishing of suitable Government property at the specified time and place; Implied duty to not hinder performance; Implied duty to disclose information vital for offer preparation or contract performance; Implied duty to provide factually correct information; and Implied warranty of specifications.
	 Analyze potential defenses to allegations that the: Contractor failed to comply with contract requirements, such as: Impracticability of performance; Mutual mistakes; or Unconscionable requirements. Government failed to comply with contract requirements, such as: Disclaimers during negotiations; or

- The Sovereign Acts Doctrine.

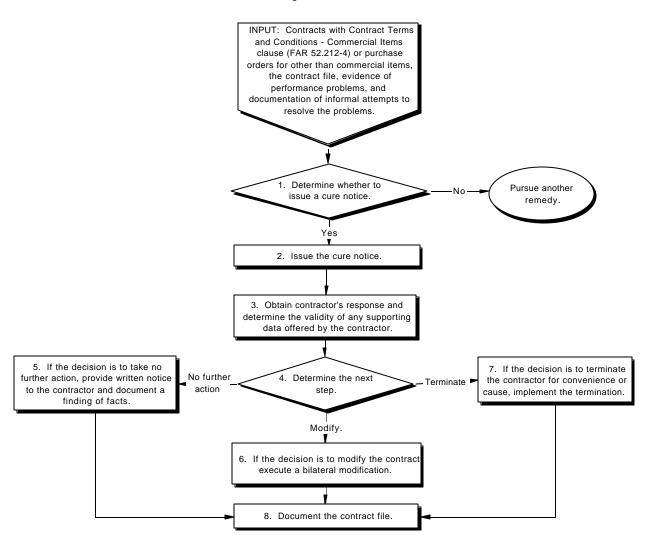
Part A. Select A Formal Contract Remedy

September 2002

Tasks

3. Select one or more formal remedies.	Select the remedy or remedies that best match the
	problem and the extent (if any) to which the
	Government is at fault. Generally, consider the
	following remedies:
	Cure notice and the possibility of contract
	termination for cause;
	Rejection of supplies or services before or after
	acceptance and possible termination for cause;
	Remedies under a warranty clause (if
	incorporated as an addendum to FAR
	52.212-4);
	Remedies under implied warranties (e.g., the
	warranty of merchantability or the warranty of
	fitness for a particular purpose);
	Termination for convenience or cause (see the
	Termination Unit); or
	Any other remedies provided in the specific
	clause that was breached.
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	Alternatively, it may be in the Government's best
	interest to accept a supply or service
	nonconformance with additional contractor
	consideration. (FAR 46.407(f)).
4. Determine whether to reduce or	Withhold or reduce payment:
withhold payment.	As provided in the contract, for example no
	payment is due under the:
	 Terms for Financing Purchases of
	Commercial Items clause (FAR 52.232-29)
	when supplies or services will not be
	delivered or performed in accordance with
	the contract; or
	 Installment Payment for Commercial Items
	clause (FAR 52.232-30) when supplies or
	services will not be delivered or performed
	in accordance with the contract.
	For delivered and accepted supplies or services
	to reflect any downward adjustment in the
	price agreed to by the contractor.

Part B: Cure Notice



Part B: Cure Notice

September 2002

Tasks

1. Determine whether to issue a cure	Use a cure notice in situations where the
notice.	contractor:
	• Fails to:
	 Make progress as to endanger performance of the contract; or Perform some of the other requirements of the contract (e.g., provide required insurance); and Has sufficient time remaining in the contract delivery or performance schedule to permit a realistic cure period (i.e., 10 days or more).
	Otherwise, prepare a termination notice and send it to the contractor immediately upon expiration of the delivery period.
2. Issue the cure notice.	The notice must:
	• Follow the format presented in FAR 49.607(a);
	• Clearly identify the contractor's failure or failures in performance of the contract; and
	• Provide the contractor 10 days to cure its failure or failures, but may provide any longer time that is reasonably necessary.
	 If the contractor is a small business, immediately provide a copy of the cure notice to the: Contracting office small business specialist; and
	 Small Business Administration Regional Office nearest the contractor.

Part B: Cure Notice

September 2002

Tasks

3. Obtain contractor's response and de-	Examples of possible contractor responses
termine the validity of any supporting data	include:
offered by the contractor.	An offer to cure performance;
	An offer to provide substantial performance in
	exchange for relief from some provisions of
	the contract;
	Presentation of a case for excusable delay;
	Agreement with the notice's facts with no
	solution offered; or
	No response.

Part B: Cure Notice

September 2002

Tasks

4. Determine the next step.	Typically, alternatives include the following:
-	Take no further action. Only choose this
	alternative when the contractor provides
	sufficient evidence that performance failures
	will be cured to complete the contract on time.
	Modify the contract. Only choose this
	alternative when:
	 The contractor provides evidence of
	excusable delay that merits an extension of
	the delivery or performance period or other
	contract modification to permit completion
	within the original period; or
	 The modification is in the Government's
	best interests and the contractor provides:
	? Sufficient evidence that the contract will
	be completed as modified; and
	? Appropriate consideration for any relief
	from the contract's requirements.
	Begin proceedings to terminate for cause.
	Consider the following factors before
	determining to terminate a contract for cause:
	 The terms of the contract and applicable
	laws and regulations.
	The specific failure of the contractor and the
	excuses for the failure.
	 The availability of the supplies or services
	from other sources.
	- The urgency of the need for the supplies or
	services and the period of time required to
	obtain them from other sources.
	- The degree of essentiality of the contractor
	in the Government acquisition program and
	the effect of a termination for default.
	- The effect of a termination on the
	contractor's ability to liquidate any
	Government financing.
	 Any other pertinent facts and circumstances.

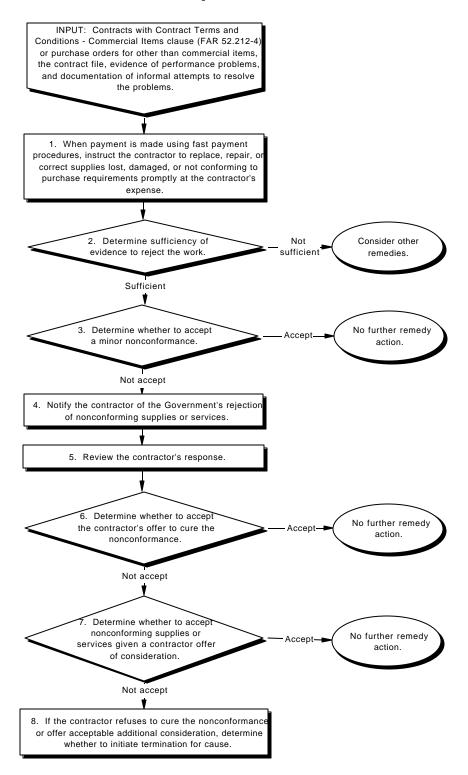
Part B: Cure Notice

September 2002

Tasks

5. If the decision is to take no further ac-	In the notice, state that:
tion, provide written notice to the	The Government accepts the contractor's
contractor and document a finding of facts.	commitments to cure performance.
	Contractor failure to fulfill its commitments to
	cure performance failures will restore the
	Government's right to terminate for cause.
6. If the decision is to modify the contract,	In the modification, clearly describe the contract
execute a bilateral modification.	changes, including any:
	Change in the delivery schedule;
	Change in other terms and conditions; and
	Consideration provided by the contractor in
	return for the modification.
7. If the decision is to terminate the	Implement the termination following the
contractor for convenience or cause,	procedures described in the Termination Unit.
implement the termination.	
8. Document the contract file.	Documentation should include:
	The cure notice;
	The contractor's response;
	A summary of any other facts that affected the
	decision on the appropriate course of action;
	A price negotiation memorandum covering
	any negotiations with the contractor; and
	Any contract modification or written notice to
	the contractor.

Part C: Reject Nonconforming Supplies or Services



Part C: Reject Nonconforming Supplies or Services

September 2002

Tasks

Related Standards

1. When payment is made using fast
payment procedures, instruct the
contractor to replace, repair, or correct
supplies lost, damaged, or not conforming
to purchase requirements promptly at the
contractor's expense.

Correctly determine the date that title to the supplies was vested in the Government and issue instructions to the contractor within 180 days from that date.

The Contracting Officer is primarily responsible for collecting any debts resulting from the contractor's failure to replace, repair, or correct supplies lost, damaged, or not conforming to purchase requirements.

Part C: Reject Nonconforming Supplies or Services

September 2002

Tasks

2 Determine sufficiency of syidence to	Ensure that the Government is not at fault and	
2. Determine sufficiency of evidence to reject the work.	consider relevant case law and questions such as:	
reject the work.	 Has the Government accepted the deliverable either explicitly or implicitly by silence, late rejection, or retention and use of goods? Did the Government inspect the deliverable prior to acceptance? If so: Was the defect patent (i.e., discoverable through inspection) or latent? Was fraud or gross mistake amounting to fraud the reason a discoverable patent defect survived inspection prior to acceptance? Was acceptance predicated on the reasonable assumption that the nonconformance would be cured (discovery at time of acceptance)? Was acceptance reasonably induced by the seller's assurances (no discovery at the time of acceptance)? Is the Government estopped by reason of accepting nonconforming work under a prior contract for the same requirement? 	
	 If the Government has accepted the deliverable, only consider revoking acceptance if the Government reports the defect to the contractor: Within a reasonable time after the defect was discovered or should have been discovered; and Before substantial change occurs in the condition of the item, unless the change is due to the defect in the item. 	
	Note: If the Government is at fault, options may include modifying the contract or terminating for convenience.	

Part C: Reject Nonconforming Supplies or Services

September 2002

Tasks

3. Determine whether to accept a minor	A minor nonconformance may be accepted without
nonconformance.	additional contractor consideration as long as the nonconformance does not adversely affect the
	safety, health, reliability, durability, performance,
	interchangeability of parts or assemblies, weight, or
	appearance (where a consideration), or any other
	basic objective of the Government requirement.
	To assist in making this determination, the
	Government may establish a joint contractor-
	Government review group. Acceptance of supplies and services with any critical or major
	nonconformance is outside the scope of such a
	review group.
	Discourage the repeated tender of nonconforming
	supplies or services, including those with only
	minor nonconformance, by appropriate action, such
	as rejection and documenting the contractor's performance record.
4. Notify the contractor of the	Promptness in giving the rejection notice is
Government's rejection of	essential because, if timely notice of rejection is not
nonconforming supplies or services.	furnished, acceptance may in certain cases be
	implied as a matter of law. The notice must:
	Include the reasons for rejection.
•	Require the contractor to repair or replace the supplies or reperform the service at no increase
	in the contract price.
	Be in writing if:
	The supplies or services have been rejected at
	a place other than the contractor's plant;
	- The contractor persists in offering
	nonconforming supplies or services for acceptance; or
	Delivery or performance was late without
	excusable cause.
	Allow time (usually 10 days) for the contractor to
	respond.

Part C: Reject Nonconforming Supplies or Services

September 2002

Tasks

5. Review the contractor's response.	 Examples of possible contractor responses include: Correction of the nonconformance without further comment; An offer to correct the nonconformance; Proposal that the Go vernment accept the 	
	nonconforming supplies or services for a lower price or other consideration;	
	 Refusal to correct work or offer consideration; or 	
	 No response. 	
6. Determine whether to accept the	Normally:	
contractor's offer to cure the	Accept the offer at no change in contract price	
nonconformance.	if the nonconformance can reasonably be	
	cured within the contract's delivery or performance schedule.	
	 If a cure is not possible within the delivery or 	
	performance schedule:	
	 Determine whether to extend the delivery or performance schedule; and 	
	 If the decision is to extend the delivery or 	
	performance schedule, determine:	
	? The reasonableness of the proposed extension.	
	? Whether to require consideration from the contractor and the amount of such	
	consideration.	
	? If the contractor had reasonable grounds to believe that the deliverable	
	was acceptable, do not require	
	consideration for a reasonable	
	extension of the delivery or	
	performance schedule. ? Otherwise, obtain consideration.	
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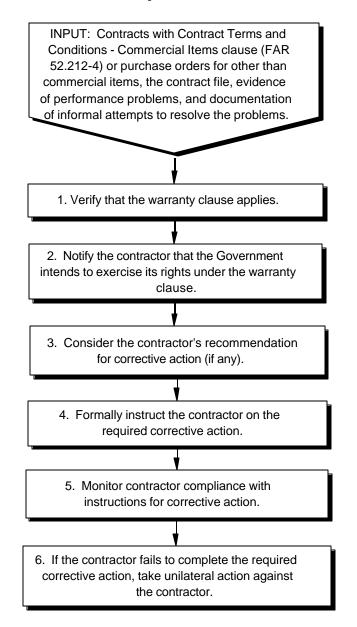
Part C: Reject Nonconforming Supplies or Services

September 2002

Tasks

7. Determine whether to accept noncon-	Only accept nonconforming supplies when in the		
forming supplies or services given a	Government's interest. Consider any:		
contractor offer of consideration.	 Consideration offered by the contractor. 		
	• Information regarding the nature and extent of		
	the nonconformance.		
	Written warranty that requires the contractor		
	to make any necessary repairs or corrections		
	after acceptance at no cost to the Government.		
	Recommendation for acceptance or rejection		
	from other members of the Government		
	acquisition team along with the rationale		
	supporting that recommendation. Give special		
	attention to any recommendation about the		
	ability of the supply or service to meet health,		
	safety, and performance requirements.		
8. If the contractor refuses to cure the	Do not terminate for cause, if the contractor		
nonconformance or offer acceptable	makes a persuasive case that:		
additional consideration, determine	• There has been acceptance, or		
whether to initiate termination for cause.	• Work is acceptable under the contract's terms		
	and conditions.		
	Terminate for cause if:		
	• The contractor refuses or is not likely to cure		
	the nonconformance, and		
	• Offered consideration (if any) is not		
	acceptable.		

Part D: Enforce Warranty Clause



Part D: Enforce Warranty Clause

September 2002

Tasks

1. Verify that the warranty clause applies.	Base the verification on:	
	• The terms and conditions of the applicable	
	warranty clause in the contract (e.g., duration	
	of the warranty);	
	Whether Government obligations under the	
	clause have been met; and	
	Whether the facts support the Government's	
	case for invoking the warranty.	
2. Notify the contractor that the	Prepare a written notice to the contractor of any	
Government intends to exercise its rights	breach of warranty. Assure that the notice:	
under the warranty clause.	 Meets any requirements established in the 	
	contract warranty clause; and	
	• Is provided to the contractor within the time	
	constraints established in the clause.	
3. Consider the contractor's	If the warranty clause (e.g., Warrant y of Supplies	
recommendation for corrective action (if	of a Complex Nature (FAR 52.246-18)) and	
any).	Warranty of Systems and Equipment Under	
	Performance Specifications or Design Criteria	
	(FAR 52.246-19)) requires the contractor to	
	submit a recommendation for corrective action,	
	consider that recommendation in determining the	
	appropriate corrective action.	
	Whenever practicable, reach agreement with the	
	contractor on the appropriate corrective action.	
	11 1	
	Document results of any agreement with the	
	contactor.	
4. Formally instruct the contractor on the	When not part of the original notice of the breach	
required corrective action.	of warranty, provide written notice of the required	
	contractor action with a reasonable period to	
	complete that action. Select the best alternative	
	for making the Government whole available under	
	the warranty clause, given the circumstances.	
	Choose from among the alternatives presented in	
	the contract clause.	
5. Monitor contractor compliance with	Ensure that the Government receives the full	
instructions for corrective action.		
	measure of relief provided by the warranty terms	

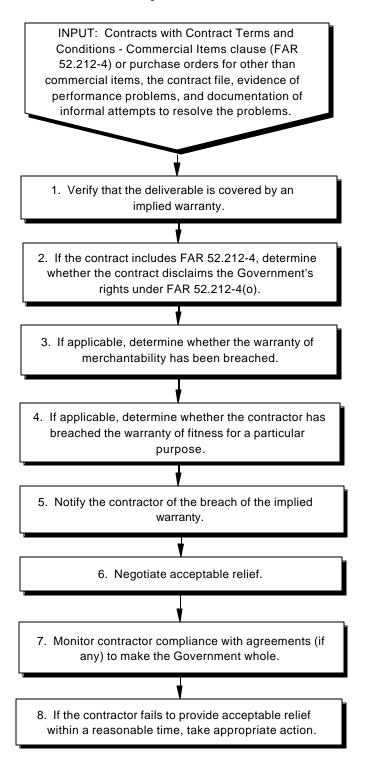
Part D: Enforce Warranty Clause

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Tasks

6. If the contractor fails to complete the	If the contractor fails to take the required	
required corrective action, take unilateral	corrective action, obtain the required supplies or	
action against the contractor.	services from other sources and charge the related	
	cost to the contractor. This cost may be recovered	
	by:	
	An offset against an existing contract; or	
	A claim against the contractor.	

Part E: Enforce Implied Warranties



Part E: Enforce Implied Warranties

September 2002

Tasks

1. Verify that the deliverable is covered	Consider invoking the warranty of		
by an implied warranty.	merchantability or fitness for a particular purpose		
	only:		
	• If the:		
	 Contract or purchase order includes FAR 52.212-4 or 52.213-4; or 		
	 Purchase order for other than commercial items does not include inspection terms that make acceptance final and conclusive absent latent defects, fraud, or gross mistake amounting to fraud; and 		
	• The Government has not waived the warranty		
	with respect to the defect at issue under the		
	Uniform Commercial Code (UCC).		
	Correctly identify other implied warranties (if any) under the contract.		
2. If the contract includes FAR 52.212-4,	If the contractor accepted a purchase order (i.e.,		
determine whether the contract disclaims	offer from the Government), correctly determine		
the Government's rights under FAR 52.212-4(o).	the legal effect of any disclaimer in a letter of acceptance.		
	If the Government accepted the contractor's offer,		
	correctly ascertain whether the resulting contract		
	excludes or limits the Government's rights under 52.212-4(o).		

Part E: Enforce Implied Warranties

September 2002

Tasks

3. If applicable, determine whether the	Correctly determine whether the item is or is not		
warranty of merchantability has been	merchantable under the tests in the UCC. Under		
breached.	the UCC 2A-314, for goods to be merchantable		
	they must:		
	Pass without objection in the trade under the		
	contract description;		
	• In the case of fungible goods, be of fair		
	average quality within the description;		
	Be fit for the ordinary purposes for which such goods are used;		
	Be, within the variations permitted by the		
	agreement, of even kind, quality and quantity		
	within each unit and among all units involved;		
	Be adequately contained, packaged, and labeled as the agreement may require; and		
	 Conform to the promise or affirmations of fact 		
	made on the container or label if any.		
4. If applicable, determine whether the	Determine whether:		
contractor has breached the warranty of	The seller knew the particular purpose for		
fitness for a particular purpose.	which the Government intended to use the		
	item; and		
	The Government relied upon the contractor's		
	skill and judgment that the item would be		
	appropriate for that particular purpose.		
5. Notify the contractor of the breach of	Notify the contractor within a reasonable time		
the implied warranty.	after discovery of the breach and within any		
	deadlines established by the contract. The		
	notification:		
	Should identify: The state of the stat		
	- The contract;		
	- The item; and		
	 State the basis for believing that an applied 		
	warranty exists.		
	May:State the Government's position on		
	resolving the breach of warranty (e.g.,		
	request replacement of the item); or		
	Request a contractor recommendation on		
	the best way to resolve the breach.		

Part E: Enforce Implied Warranties

September 2002

Tasks

6. Negotiate acceptable relief.	Based on any contractor response to the notice of	
	the breach of warranty and other available	
	information, negotiate acceptable relief.	
	Alternatives typically include:	
	No cost to the Government:	
	- Repair;	
	Replacement; or	
	Reperformance; or	
	Refund all or part of the purchase price.	
7. Monitor contractor compliance with	Ensure that the Government is made whole.	
agreements (if any) to make the		
Government whole.		
8. If the contractor fails to provide	If the contract has already closed out, file a claim	
acceptable relief within a reasonable time,	against the contractor.	
take appropriate action.		
	If time remains in the delivery or performance	
	period (at least 10 days) issue a cure notice.	
	If the delivery or period has expired, prepare a	
	termination notice.	

APPENDIX A: SELECTING A COMMERCIAL/SIMPLIFIED ACQUISITION CONTRACT REMEDY

PROBLEM	OPTIONS	COMMENTS
The deliverable has been or will be delivered late and the delay is not excusable.	Reschedule the delivery date in exchange for consideration.	 Appropriate when: There is a reasonable probability of delivery by the new date; and The requiring activity can live with the new date.
	Reduce or suspend commercial finance payments under FAR 52.232-29(a) or 52.232-30(a).	 Appropriate when: Commercial finance payments are being made; and Performance of the contract is endangered by the contractor's failure to make progress.
	Accept late delivery and impose liquidated damages. (Note: Liquidated damages can be incorporated by addendum to FAR 52.212-4 if a customary commercial practice for the market.)	 Appropriate when: The contract provides for liquidated damages; and There is a reasonable probability of delivery by a date that the requiring activity can tolerate.
	Send a cure notice 10 days or more prior to the contract's delivery date, or termination notice immediately upon expiration of the delivery period.	Appropriate when there is little probability of delivery by a date that the requiring activity can tolerate and/or the contractor has not offered adequate consideration.

APPENDIX A: SELECTING A COMMERCIAL/SIMPLIFIED ACQUISITION CONTRACT REMEDY

PROBLEM	OPTIONS	COMMENTS
The deliverable has not been implicitly or explicitly accepted and does not conform to contract requirements.	Accept the deliverable without consideration.	Appropriate when the nonconformance is minor and obtaining consideration is not in the Government's interests (per FAR 46.407(f)).
	Accept the deliverable in exchange for consideration.	Appropriate when the requiring activity can tolerate non-conformance (per FAR 46.407(c)).
	Accept the deliverable and in voke a warranty to have the deliverable brought up to specification after acceptance.	Appropriate when the defect is covered by a warranty clause or an implied warranty (see FAR 52.212-4(o)) and immediate acceptance will benefit the requiring activity.
	Reject the deliverable and obtain correction or replacement at no cost to the Government.	Appropriate when there is a reasonable expectation that a satisfactory replacement will be provided by the delivery date in
	Tell the payment office to withhold payment until an acceptable deliverable has been furnished.	the contract, or, for consideration, within a reasonable time thereafter.
	Reject the deliverable and send a cure or termination notice.	Appropriate when there is little expectation of receiving an acceptable product within a reasonable time.

APPENDIX A: SELECTING A COMMERCIAL/SIMPLIFIED ACQUISITION CONTRACT REMEDY

PROBLEM	OPTIONS	COMMENTS
The deliverable has been accepted but does not conform to contract requirements.	Reject the supply or service after acceptance as provided in FAR 52.212-4(a).	 Appropriate when the Government reports the defect to the contractor: Within a reasonable time after the defect was or should have been discovered; and Before substantial change occurs in the condition of the item, unless the change is due to the defect in the item.
	Invoke an express warranty.	Appropriate when a warranty clause has been incorporated by an addendum to 52.212-4.
	Invoke an implied warranty.	Appropriate when an implied warranty applies (FAR 52.212-4(o)).
Other breaches when the Contracting Officer has exhausted all efforts at informal resolution of the problem.	Invoke whatever remedy (if any) is established in FAR clauses (if any) incorporated by addenda or checked in FAR 52.212-5.	 Examples: Liquidated damages under; the Liquidated Damages – Subcontracting Plan (FAR 52.219-16) for failing to comply with the subcontracting plan. Cancellation, suspension, or termination of the contract under Equal Opportunity (FAR 52.222-26) (incorporated by reference if checked in FAR 52.212-5). Withholding of payments and termination under Service Contract Act of 1965, As Amended (FAR 52.222-41) (incorporated by reference if checked in FAR 52.212-5).
	Suspend or reduce payments under FAR 52.232-29 or 30.	
	Send a cure notice (10 days or more prior to the contract's delivery date).	Appropriate when the breach is of sufficient magnitude to warrant termination for cause.